ODYSSEY
Luxury home elevators

ODYSSEY ELEVATORS PVT LTD

HANDOVER REPORT & WARRANTY CARD

+91 95002 88001 | info@odysseyelevators.com

3, 3rd East St, Kamaraj Nagar, Thiruvanmiyur, Chennai, Greater Chennai, Tamil Nadu 600041

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Date: 14-10-2026

Dear Dr. Chenagari Devendar Reddy,

From:

Odyssey Elevators Pvt Ltd

3, 3rd E Street, Kamaraj Nagar,

Thiruvanmiyur,

Chennai – 600041.

We have examined and handed over the Electrical Circular Elevator, ORBIT STD 1100, for 03 Stops on 14-10-2026, installed at Kavya Nursing Home, Gunj Road, Parigi, Vikarabad, Telangana – 501501. Under Order No: Project 6.

With immense honor and heartfelt gratitude, we welcome you to the Odyssey family. We appreciate your trust and confidence in our brand, and value your patronage. At Odyssey Elevators, our vision is that every home should have a safe, stylish, and reliable elevator — and we are grateful you have taken us one step closer to achieving that goal.

All our products are designed and engineered using unrivalled technology and innovation. Our world-class products have offered you freedom of mobility without compromising on quality, design, or safety.

We are glad to offer you the Odyssey STD 1100, known for its superior performance, safety, and aesthetics.

(Customer Name & Signature)

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WARRANTY PERIOD

As customer satisfaction is our top priority, we are pleased to offer you 12 months of service warranty with 01 free Planned Preventive Maintenance (PPM) effective from 14-10-2026 to 13-10-2027.

We are also happy to provide 10 years of Product Warranty, valid subject to entering an annual maintenance contract without any gap period, effective on successful completion of the above service warranty.

Subject to entering an annual maintenance contract without any gap period, effective on successful completion of the above service warranty.

Once again, congratulations on choosing the best solution for your home elevation. We hope for an everlasting, fruitful relationship.

(Customer Name & Signature)

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HANDOVER CHECKLIST

Item No	Services Checklist	Tested (Yes/No)
1	Check the stabilizer (applicable for Single Phase)	
2	Alarm is working	
3	Door Lock Testing (Safety Switch)	
4	Door Alignment	
5	Light curtain functionality	
6	Emergency stop and Release explained	
7	Emergency key operations explained.	
8	Landing Testing	
9	Earthing Testing	
10	Current with load (Upward) & (Downward)	
11	Stabilized power available (applicable for single Phase)	
12	Voltage with load (Upward) & (Downward)	
13	All holes either for wiring or piping need to be closed to prevent anything entering the Lift area through the holes.	
14	Power fail demonstration while in descent	
15	Cleaning (Inside /Outside)	
16	Power failure demonstration while ascent	
17	Explain functionality of battery in power pack	
18	Gentle start and stop.	
19	No grease or oil in rails	
20	Distance between Lift and the floor should be 30mm	
21	Emergency key stored near power pack	
22	Sensor Positioning	
23	Rescue operation chart given	
24	Rescue training given to owner and staff	
25	Emergency contact and given to be pasted in the COP	
26	Escalation matrix given	

Remarks: _____

(Technician Name & Signature)

Technician time in: _____

Technician time out: _____

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SCOPE OF CONTRACT

Service Warranty

A one-year cover against the cost of repair or maintenance, excluding consumables, physical damage, incoming power-supply faults, water ingress, fire, force manure events, and misuse.

Product Warranty

A commitment to repair or replace a defective part within the stated period, with the same exclusions as above.

Exclusions (Applicable to all warranty types)

Battery, light, consumables, and infrared curtain; and any damage from water logging, natural calamity, terrorism, fire, rat infestation, or scaffolding.

Annual Maintenance Contract — coverage begins after the service warranty period ends

- Maintenance is carried out at regular intervals by Odyssey-trained personnel under technical supervision.
- Odyssey takes reasonable care to keep the elevator safe and in good working order.
- A technician visits at regular intervals — at least twice a year — to inspect, adjust, and lubricate the unit. Polycarbonate sheets, rings, doors, and the main head unit enclosure are not covered for replacement.
- On notification of a breakdown, Odyssey sends a technician as soon as reasonably possible to restore normal working condition.
- Odyssey is not liable to repair damage caused by rat bites, electrical faults, fire, or water seepage/flooding; such repairs are chargeable to the customer even under an active maintenance contract. Customers are advised to operate the elevator within the limits set out in the User Manual.
- Odyssey does not carry out repairs arising from negligence or misuse.
- Exclusions: phone, battery, light, oil (consumables), and glass (fragile items); infrared curtain; and damage from water logging, natural calamity, terrorism, fire, rat infestation, or scaffolding.
- The warranty only while the elevator is covered by an uninterrupted Annual Maintenance Contract.

(Customer Name & Signature)

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CUSTOMER RESPONSIBILITIES

- Keep the area around the elevator clean.
- Do not clean or wipe the interior yourself — this is carried out by trained, authorized Odyssey personnel.
- Follow the cleaning instructions Odyssey provides.
- Report any malfunction to Odyssey promptly.
- Give Odyssey advance written notice before interior work such as painting or polishing.
- Odyssey will advise on precautions or send a technician to safely shut down the elevator during such work, to prevent damage or accidents.
- Any protective materials required are provided at the customer's expense.
- Odyssey restores the elevator to working condition once interior work is complete.
- Notify Odyssey in writing of any change to contact details.
- Use the elevator strictly according to the User Manual, and instruct all users accordingly.
- Do not allow anyone — yourself or a third party — to interfere with, repair, or modify elevator components; doing so releases Odyssey from further obligations under the contract.
- Maintain adequate fire-safety provisions near the installation.
- If there is a gap in AMC coverage, the unit must be inspected (at the customer's cost) before renewal; identified repairs or replacements are also chargeable to the customer.
- A standby technician requested for customer-related work is provided at additional cost.
- Odyssey is not liable for failure to provide services due to events beyond its reasonable control, including natural disasters, war, government action, sabotage, fire, flood, cyclone, rat infestation, voltage surges beyond equipment tolerance, riots, or labor action.

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GENERAL CONDITIONS

- Odyssey may shut down the elevator at any time during the contract period if it judges the unit unsafe due to improper use.
- This contract supersedes all earlier agreements or understandings between the parties.
- The elevator remains out of use during maintenance work; no one may use it during this period.
- To enter or renew a maintenance contract after the warranty or a prior contract has lapsed for more than 90 consecutive days, Odyssey must first inspect the unit; the contract resumes only after any necessary repairs, at the customer's cost (indicative inspection charge ₹15,000, plus the cost of spares).

Note: Renewing the Annual Maintenance Contract after the warranty or AMC period ends is the customer's responsibility.

With Best Regards,

Odyssey Elevators Pvt Ltd (Authorized Signatory) **(Customer Name & Signature)**

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